

# MORE THAN PRIMARY CARE



Westside Family Healthcare is the largest non-hospital primary Medicaid provider in Delaware. We offer integrated medical, dental, and behavioral health services to underserved local populations. And we provide care for everyone, regardless of ability to pay, immigration or citizenship status, national origin, religion, race, ethnicity, gender identity, or sexual orientation.

In addition to conventional medical services, our services and support programs address economic and social factors that adversely affect health outcomes, such as food security, literacy, and community safety.



## Our Mission

To improve the health of our communities by providing equal access to quality healthcare, regardless of ability to pay.



## Our Vision

To achieve health equity for all.



## Our Values

Lead with compassion.  
Serve with humility.  
Be exceptional.  
Empower all people.

## QUALITY AT THE CORE

Westside exceeds expectations. In 2022, HRSA recognized our commitment to exceptional quality.

Westside Family Healthcare is a HRSA Gold-Tier Health Center Quality Leader, meaning our adjusted quality measures were in the **top 10%** of all community health centers in the United States.

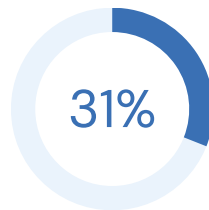
Westside was also recognized for addressing social risk factors and advancing health information technology for quality.

28,000+

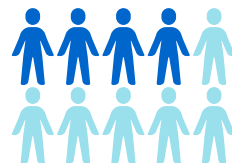
patients served annually

110,000+

patient visits annually

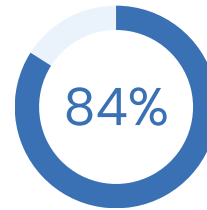


of our patients  
are uninsured



4 in 10

patients are best  
served in a  
language other  
than English



of patients have a  
household income  
at or below 200% of  
the Federal Poverty  
Level



## Did you know?

Westside Family Healthcare has earned accreditation from The Joint Commission since 2000 and is a certified Primary Care Medical Home.

# TRAINING TOMORROW'S LEADERS

"For students to come to Westside to train and not only see what we do, but do what we do in **Community Health**, it provides them that opportunity to get involved in hands-on patient care."

– Debbie Bryant, Family Nurse Practitioner

## INVESTING IN THE FUTURE

**Westside Family Healthcare strives to be a premier educational environment for the next generation of healthcare professionals.**

Our team at Westside Family Healthcare sets an example with our team-based, multi-disciplinary approach to community-based care. We select qualified and diverse candidates to become the next community-based healthcare workforce.

Westside partners with local hospital systems and technical schools to provide patient-focused training for residents, community health workers, and medical assistances, many of whom pursue careers in community health.

### We partner with programs such as...

- Christiana Care Health System's Family Medicine Residency Program
- Christiana Care Health System's Dentistry Residency Program
- Delaware Technical Community College
- Delcastle Technical High School
- Dawn Career Institute
- St Georges Technical High School
- Polytech Adult Education ...and more!

## A FORWARD THINKING APPROACH

Training tomorrow's healthcare workforce in our community-based setting will yield professionals who possess the skills to provide high quality care to complex patient populations.

### In 2022, Westside trained....

**30** Family and Pediatric Medical Students

**29** Nurse Practitioner Students

**23** Medical Assistant Students

**8** Registered Nursing Students

**6** Family Medicine Residents

**3** Nonprofit Management Students

**1** Physician Assistant Student

**1** Dietetic Intern



**Thank you** to our 2021 and 2022 grant funders, corporate sponsors, and individual donors. For a full list of funders, please visit: [westsidehealth.org/impact](https://westsidehealth.org/impact)

Westside operates five health center locations in Bear, Dover, Newark, and Wilmington. To learn more about Westside, our Board of Directors, and leadership team, please visit: [westsidehealth.org](https://westsidehealth.org)